
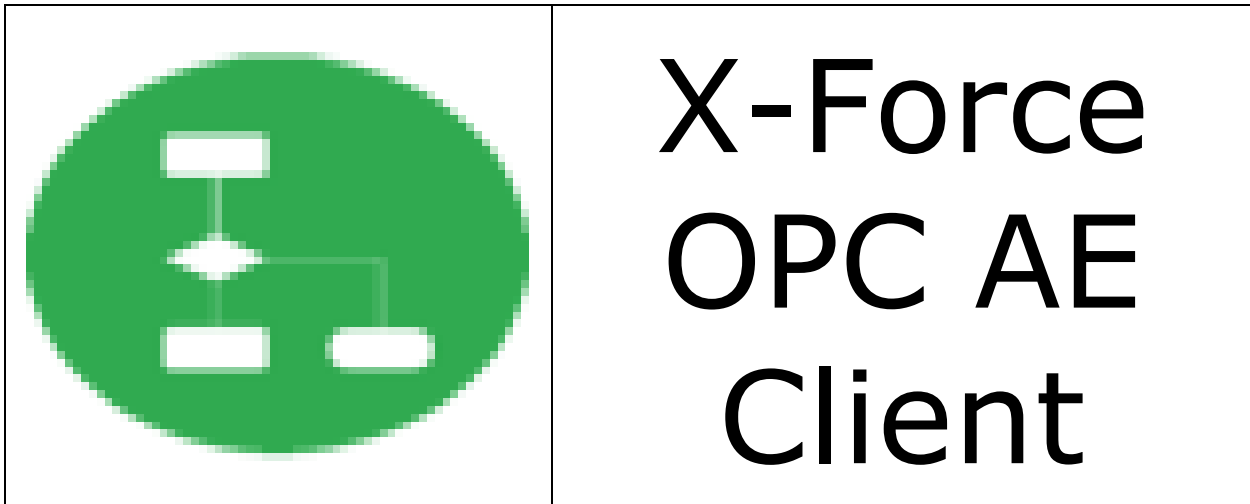


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X-Force OPCAE Client



As its name suggest, it will get alarms from OPC and that will be thrown to the capture process or processed directly. User can configure channels through providing OPC server credential to establish connection, printer can be configured as it must be provided to another machine. It also provides facility to configure ignore string with regular expression using various options. There can be omission of log or capture deleting schedule can be configured through UI. Channel(s) can be dependent on license authorization.

1. Data not printing to capture application

1.1. Event / Symptoms

<< What problem has occurred>>

OPC AEV Client not printing data in Capture Process application

<< What are the symptoms of problem>>

OPC AE not able to connect the OPC server

<<Screenshots of errors>>

1.2. System Details

1.3. Cause Identified

<<Description of Cause>>

- Firewall is enable
- Physical firewall policy changed

<<Step-by-Step investigation carried out>>

- Read log files and find the error.
- Ping OPC server and AIMS server.
- Check OPC server data in Metrikon Mobile application.

1.4. Resolution

<<Description of Resolution. Steps carried out to resolve the issue>>

Browse OPC server in Metrikon Mobile application, if you get data in Metrikon.
Reconfigure the OPC AE Client application and check the data start printing or not.

Disable the firewall in AIMS and OPC Server system.

1.5. Measures / Precautions

<<Measures & precautions to take to avoid any such problems in future >>