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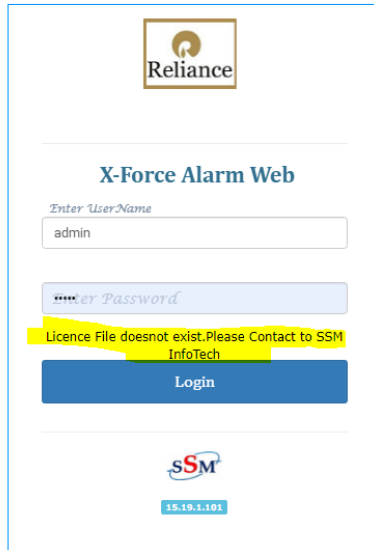
X-Force Alarm Web

 <p>The screenshot shows the login interface for X-Force Alarm Web. It features a title 'X-Force Alarm Web' at the top. Below the title are two input fields: the first is labeled 'admin: <i>UserName</i>' and the second is labeled '****er Password'. A blue 'Login' button is positioned below the password field. At the bottom of the page, there is a logo for 'X-Force' and a version number '15-19.1.101'.</p>	<h1>X-Force Alarm Web</h1>
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1. Pending not able to login to the Web page

1.1. Event / Symptoms

License File does not exist.



Reliance

X-Force Alarm Web

Enter UserName
admin

Enter Password

Licence File doesnot exist.Please Contact to SSM
InfoTech

Login

SSM
15.19.1.101

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1.2. Cause Identified

License File not Available in this Path C:\inetpub\wwwroot\XAIMS

1.3. Resolution

PUT License File in this Path C:\inetpub\wwwroot\XAIMS

2. Not able to edit the reports

2.1 Event / Symptoms

Not able to edit the reports for configuration.

Not able to edit the reports for configuration.

2.2 Cause Identified

Not able to access the temp folder of windows.

2.3 Resolution

Check all folders rights, which used in AIMS system for AIMS software to work properly.

Provide everyone rights for temp folder.

2.4 Measures / Precautions

This is onetime job; it will not occur again after providing everyone rights.